

ipLDK

Advanced Business Communications

Key Features

- ◆ 1 to 576 Extension capable
- ◆ Analogue, Digital or SIP lines
- ◆ IP Enabled
- ◆ Built-in Conference rooms
- ◆ Mobile & IP Extensions
- ◆ Optional VoiceMail
- ◆ Modular and Scalable
- ◆ Remote worker solution
- ◆ VoIP capable
- ◆ Full CyTrack Compatibility



Grasp the Future.

State of the art technology for the dynamic business.



ipLDK successfully merges LG-Nortel's advanced digital communication system architecture, the latest in VoIP technology and business productivity applications, to provide an unsurpassed communication platform. At the core of the ipLDK is LG-Nortel's advanced LDK architecture, which gives users access to a rich, robust array of voice communication features developed over years of R&D experience. The architecture is implemented in a highly flexible and scalable system, affordable to small and mid-sized businesses.

Advanced Technologies.

The ipLDK platform offers the latest in communication technology for the forward looking business. Advanced VoIP solutions mean that employees wishing to work from home can now be part of the office, using an IP hardphone or computer based softphone. Calls will appear and be made as if you are sitting at your office desk, reducing employee travel time and increasing flexibility of working hours, all at minimal cost.

Converged Communications Platform

If you need to be travelling away from the office, your GSM mobile phone can become a virtual extension of your phone system, receiving calls to your office via a direct dial number and allowing you to transfer callers to other extensions from your mobile phone. If you need records of telephone conversations for any reason, such as purchase orders, directions or legal details, individual calls can be recorded and stored onto your PC in a format which can be emailed or simply filed for future reference.

Modular & Scalable Design.

Additional capacity can be easily added to your system so ipLDK is perfect for organisations that may expand in the future. Whichever system you choose, simply add additional system cards and cabinets where necessary to the IPLDK to accommodate new features, applications or additional capacity.

Simple.

Easy to Upgrade and Maintain.

Remote system diagnostics, program changes or even software upgrades can be performed quickly and reliably by utilising high speed ISDN modem access, no matter where your system is located. On-site maintenance on your phone system can also be performed easily and efficiently via a LAN connection (A web interface is utilised on the NEXER). The enhanced ipLDK system administration can allow customers safe and secure access, to make changes to customisable system features



Voice Mail.

Voice mail and Automated Attendant option.

The ipLDK optional integrated Voice Messaging provides the features to meet the needs of most organisations such as time and date stamping, forwarding of messages, password protection and multi-level auto attendant. Starting from 3 ports and 200 minutes of recording time on the ipLDK 20 and NEXER (4 ports and 5 hours of recording time on ipLDK 50 to 300E) and expanding to 24 ports with 30 hours* of recording time, it has been designed to cope with the most intensive, demanding applications.

This option can also be used to give a 'Music on Hold' announcement such as a marketing message, giving the caller information on special offers, the company or other ways of getting in touch.

*ipLDK300/300E only

Improved productivity, better customer service and competitive advantage can be achieved by implementing Voice over IP, Computer Telephony Integration (CTI) or DECT wireless solutions. In addition, the ipLDK's open architecture supports Microsoft's International standard, TAPI, interfacing with the widest range of applications available, allowing you to choose the most suitable for your business needs.

IP Hardphone & Softphone

Using your home Broadband or other IP based connection it is possible to register one of LG-Nortel's IP Hardphones onto the office system and make and receive calls as if you are at your desk. Alternatively you can load IP softphone onto your PC and talk using a headset. This may require some additional equipment on your phone system.

Computer - Telephony Integration

The ipLDK Range has the ability to link to your computer systems, allowing your business to interact with the telephone system automatically. Each user can link their keyset with their computer offering productivity boosting tools such as on-screen click to dial, contact pop-ups and database integrations. LG-Nortel has approved a range of software solutions which are ipLDK compatible, the most tightly integrated being CyTrack Technologies.

Complete Contact Centre Solution

There are many built-in Call Centre features which are supplied as standard on the ipLDK such as hunt groups, supervisor roles and call monitoring. The ipLDK range is compatible with many Contact Centre software platforms which enable complex call routing, queuing, automated outbound dialling and agent presence monitoring.

Solutions and Applications

The ipLDK Range offers a choice of applications and solutions to fit with your business needs

7000 Series Keysets.

Advanced Digital Keysets for the ipLDK Range

Available in Black or White, the 7000 Series digital system keysets can be chosen to complement your office equipment. Office productivity can be increased using the wired headset port available on 8-button keyset and above, or using a bluetooth headset on the 24-button keyset with the optional Bluetooth module.

Advanced features on the 16/24 button display models include menu driven soft keys, headset socket, enhanced display functionality and easy to use navigation key.

■ Designed for Comfort

Users of the 8 button keyset and above can utilise a built-in headset port for convenience and comfort. Headsets that have a standard 2.5mm jack connection can be connected directly to the 7000 series handsets.

■ Save Time

Menu driven soft keys allow you to save time whilst on a call, and access frequently used features. The soft key functions will also change depending upon call status.

■ Intuitive Display

Crystal clear LCD allows display keysets to be your window to the system. Call information is clear and user programming is quicker and easier with an LCD display.

■ Freedom to Roam

Users of the 24 button keysets can benefit from wireless communications with an optional Bluetooth module for their phone. The Bluetooth module allows connection of a standard Bluetooth headset to the phone.

■ Improved Efficiency

An optional USB module for the 24 button keysets allows users to combine the familiar setting of their PC Desktop with the keysets for one-click call recording.

■ User Friendly

The navigation button on the larger keysets allows one-touch access to user features and programming.



7004N-BK



7004D-WH



7008D-BK



7016D-WH



7024D-BK



7024LD-WH